

## Pathways to Safety (Pre)

### Q5 How do you think the current INTERNAL referral pathways could be improved?

Answered: 29 Skipped: 0

#	Responses	Date
1	save paper have on desktop and email.	3/11/2016 2:13 PM
2	-	3/10/2016 8:00 AM
3	as above	3/9/2016 9:12 AM
4	No further information to give	3/9/2016 7:14 AM
5	I don't use, so not qualified to answer.	3/8/2016 3:56 PM
6	By using Unity email	3/8/2016 3:01 PM
7	Use e-mail instead of hard copy or fax	2/29/2016 5:40 PM
8	Consistency	2/29/2016 12:24 PM
9	Null	2/29/2016 12:22 PM
10	Happy with current processes	2/29/2016 12:21 PM
11	null	2/29/2016 12:18 PM
12	Less bloody paperwork. If a SCOTT is attended why cant every service just get on the internet and look at that. Why do we have to fax it to every service. We should be able to fax just the cover sheet to all services needed	2/26/2016 1:04 PM
13	No	2/25/2016 9:06 AM
14	I clear documented procedure for all Internal referrals.	2/25/2016 7:52 AM
15	having a central fax number to send them to so hard copy could be placed in patient file to improve patient confidentiality.	2/24/2016 4:08 PM
16	Yes, I would like to see a simplified system that got better information for services without the convolutions of SCTT for referring staff.	2/24/2016 12:08 PM
17	Complete information provided on referrals if not available on accessible electronic system	2/24/2016 11:13 AM
18	Acknowledgement of informal referral, using secondary consultation	2/24/2016 8:55 AM
19	Per feedback already provided to Director Neil Stott	2/24/2016 8:30 AM
20	HIP process is working really well as far as I am aware; Referrals from Benalla Health Acute to Post Acute Care (part of HIP) are extremely lacking in detail in all areas of the referral, from client contact details, admission or discharge summary (neither supplied in majority of cases), service required, and more. Improvement in this area would be providing more detail in the referral to get it to an appropriate professional standard.	2/24/2016 8:01 AM
21	Present system per uniti works well within SACS / HARP	2/24/2016 7:48 AM
22	Simple, user friendly and minimal time consuming referral form	2/24/2016 7:41 AM
23	Everyone using one system and documenting the process in notes accurately. Staff need to be clear on the reason for referral and give as much relevant information as possible	2/24/2016 7:32 AM
24	Unsure	2/23/2016 3:35 PM
25	One consistent method- possible an internal referral information form particularly if the client is already listed on the service	2/23/2016 3:25 PM
26	More consistency around the use of internal referral form in CH.	2/23/2016 3:13 PM
27	One standard for all, don't care which method.	2/23/2016 2:58 PM
28	No SCTT involved. A single method, preferably electronic that records the referral on the clients medical record.	2/23/2016 2:57 PM
29	Not having to print and being able to fax from computer would be quicker	2/23/2016 2:52 PM